

Prepared for: <Life assured name>

<Date>

PRODUCT DISCLOSURE SHEET: Sun eCritical Shield

(Read this Product Disclosure Sheet before you decide to take up the Sun eCritical Shield plan. Be sure to also read the general terms and conditions.)

1. What is this product about?

Sun eCritical Shield is a yearly renewable medical and health insurance plan that provides coverage against lifestyle diseases. This plan provides coverage on cancer, stroke, heart attack and diabetes related illnesses which are among the most common diseases in Malaysia and it will provide coverage up to age 70.

2. What are the covers/benefits provided?

You have chosen <Plan type> which provides these benefits:

Benefits	Sum assured (RM)
Top 3 Critical Illness (CI) Care benefit: <ul style="list-style-type: none"> • Cancer; • Stroke; or • Heart Attack. 	<Sum assured>
Diabetes Care benefit: <ul style="list-style-type: none"> • Surgery for Type 2 Diabetic Retinopathy; • Limb Amputation due to Type 2 Diabetic Complications; or • Severe Diabetic Nephropathy resulting in Kidney Failure. 	<Sum assured>

Notes:

- (a) Top 3 CI Care benefit is claimable once and the policy will be terminated upon payment of claims under this benefit.
- (b) Diabetes Care benefit is claimable once and the amount payable shall not reduce the Top 3 CI Care benefit sum assured. This benefit will be terminated upon payment of claim under this benefit and the coverage for the Top 3 CI Care benefit shall continue.
- (c) Renewal of the policy is until you attain 69 years old. However, this renewal is subject to the conditions mentioned in the policy documents.

3. How much premium do I have to pay?

The <Premium frequency> premium amount that you have to pay is RM<Premium amount>. The premium payment term for this plan will continue up to age 70.

The premium varies by attained age and it will increase with your age at policy anniversary as shown below:

Attained age (age at policy anniversary)	<Premium frequency> premium (RM)
Age 18 - 24	<Premium amount>
Age 25 - 29	<Premium amount>
Age 30 - 34	<Premium amount>
Age 35 - 39	<Premium amount>
Age 40 - 44	<Premium amount>
Age 45 - 49	<Premium amount>
Age 50 - 54	<Premium amount>
Age 55 - 59	<Premium amount>
Age 60 - 64*	<Premium amount>
Age 65 - 69*	<Premium amount>

**For renewal only*

The premium above may vary based on the product experience, including claims experience or may be revised, as explained in question 5 below under "Non-guaranteed premium".

4. What are the fees and charges that I have to pay?

- | Type | Amount |
|--------------|--|
| • Stamp duty | RM10 and it will be paid by us on your behalf. |

5. What are some of the key terms and conditions that I should be aware of?

- **Importance of disclosure** - you must disclose all material facts correctly such as medical condition, age or date of birth and other information as required during enrolment. If the policy is intended wholly for your personal purposes, you must take reasonable care to disclose any facts that you know to be relevant to our decision in accepting the risks and determining the rates (if any) and terms (if any) to be applied and not to mislead us. If it is proven there is suppression of material fact and that it was fraudulently made or omitted; only the remedies in Schedule 9 of the Financial Services Act 2013 will apply. The obligation of continuous disclosure is your responsibility until the policy is issued, varied or renewed.
- **Free look period** - you may cancel your policy within 15 days from the delivery date of the policy by giving us written notice. Any premium paid will be refunded if you cancel the insurance coverage during the free look period.
- **Grace period** - you are given a grace period of 30 days from the premium due date for the payment of premium. If you do not pay the premium within 30 days grace period from the premium due date, your policy will lapse with immediate effect.
- **Limitation on CI benefit** - maximum aggregate amount payable on the critical illness benefit (excluding Diabetes Care benefit) under this policy and all other individual and group policies/certificates issued by us is limited to RM1,500,000.
- **Non-guaranteed premium** - the premiums are not guaranteed and may be revised from time to time. 30 days written notice in advance will be given to you and the premium revision will be applicable from the next policy anniversary.
- **Pre-existing conditions** - means any injury, illness, condition or symptom that existed during the 12 months prior to the policy commencement date or last reinstatement date, whichever is later, for which:
 - i. treatment, medication, advice or diagnosis has been sought or received;
 - ii. an ordinary and prudent person with such injury, illness, condition or symptom would have sought advice or treatment in connection with his/her health; or
 - iii. you and/or the life assured knew existed, whether or not treatment, medication, advice or diagnosis was sought or received.
- **Survival period** - A survival period of 30 days from the date of diagnosis of critical illness is applicable. No benefit would be payable in the event that the life assured fails to survive such period.
- **Tax** - all taxes, including but not limited to any goods and services tax, and/or other forms of sales or consumption tax, whether currently in force or implemented after the date of the policy will be charged in accordance with the applicable legislation at the prevailing rate. Where necessary, we will amend the terms of the certificate to take into account any such tax.
- **Nomination** - You may nominate a nominee and ensure that your nominee is aware of the insurance plan that you have enrolled.
- **Waiting period** - a 30 days waiting period from the policy commencement date or last reinstatement date, whichever is later, is applicable to Stroke with exception to the following critical illnesses which shall be subjected to 60 days waiting period:
 - (a) Cancer;
 - (b) Heart Attack; and
 - (c) Diabetes related illnesses which are referred to Surgery for Type 2 Diabetic Retinopathy, Limb Amputation due to Type 2 Diabetic Complications and Severe Diabetic Nephropathy resulting in Kidney Failure.
 No benefit shall be payable in the event that the life assured is diagnosed with the critical illness or had signs and symptoms of any of the listed critical illness within the waiting period as defined.
- **Claim process** - you may download the claim form and view the claim process at www.sunlifemalaysia.com.

Note: This list is non-exhaustive. Please refer to the policy documents for the full list of terms and conditions under this plan.

6. What are the major exclusions under this plan?

Exclusions on critical illness benefit

No benefit shall be payable if the life assured is diagnosed with a critical illness resulted directly or indirectly from, or as a result of the following:

- disease(s) resulting from Acquired Immuno-deficiency Syndrome (AIDS), AIDS-related complex or infection by Human Immunodeficiency Virus (HIV);
- pre-existing condition;
- congenital conditions;
- self-inflicted injuries while sane or insane;
- wilful misuse of alcohol or drugs;
- war or any act of war, atomic, biological and / or chemical warfare / activities, terrorism related activities and any activities of a military nature;
- participating in any avocation / activities such as racing of any kind, aerial sports, scuba diving, professional sports;
- the symptoms or signs of Cancer, Heart Attack or Diabetes Related Illnesses is manifested prior to or within 60 days of the policy commencement date or last reinstatement date, whichever is later;
- the symptoms or signs of Stroke is manifested prior to or within 30 days of the policy commencement date or last reinstatement date, whichever is later; or
- any illness other than a diagnosis of critical illnesses as defined herein.

Note: This list is non-exhaustive. Please refer to the policy documents for further information on exclusions.

7. Can I give up (surrender) my policy?

You may surrender your policy by giving us a written notice. The effective date of the surrender shall be the next premium due date and no cash value or pro-rated premium will be payable upon surrender.

8. What do I need to do if there are changes to my contact details?

It is important that you inform us of any change in your contact details to ensure that all correspondences reach you in a timely manner.

9. Where can I get further information?

Should you require additional information about medical and health insurance, please refer to the *insuranceinfo* booklet on 'Medical and Health Insurance', available at Sun Life Malaysia or you could log on to the Insurance Info website at www.insuranceinfo.com.my.

If you have any enquiries, please contact us at:

Sun Life Malaysia Assurance Berhad

Registration Number: 199001005930 (197499-U)

Level 11, 338 Jalan Tuanku Abdul Rahman, 50100 Kuala Lumpur

Alternatively, you may call the **Client Careline at 1300-88-5055**,
lodge an online enquiry via sunlifemalaysia.com,
email to us directly at wecare@sunlifemalaysia.com,
or fax to us at **(603) 2698 7035**.

10. Other types of Medical and Health insurance plan available.

Please call our Client Careline for other similar types of plan available.

IMPORTANT NOTE:

YOU SHOULD SATISFY YOURSELF THAT THIS POLICY WILL BEST SERVE YOUR NEEDS. YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY DOCUMENTS OR CONTACT US DIRECTLY FOR MORE INFORMATION.

The information provided in this Product Disclosure Sheet is valid as at [<Date>](#). This plan is underwritten by Sun Life Malaysia Assurance Berhad <Registration Number: 199001005930 (197499-U)>, an insurer registered with Bank Negara Malaysia under the Financial Services Act 2013.